

Grow your market quickly and easily with a fully managed cloud Private Branch Exchange (PBX) solution

Wholesale Hosted PBX from BCE Global

You need to deliver reliable, flexible communications solutions to your business customers. You also want to quickly and cost-effectively expand your portfolio so you can take advantage of new revenue opportunities. Wholesale Hosted PBX from BCE Global lets you do both – meeting customers' needs while strengthening your brand and growing your market.

Wholesale Hosted PBX is a robust, fully managed service delivered over our private cloud-based infrastructure, so there's no need to own a PBX system or dedicated data connection. Its combination of carrier-grade PBX service with unified communications and other advanced tools lets you offer a complete communications solution.

Benefits of Wholesale Hosted PBX

- **Simplify your operations:** BCE Global experts handle all upgrades and maintenance to the PBX system as part of this fully managed service, leaving you free to focus on your core business objectives.
- **Maximize your investment:** Wholesale Hosted PBX helps you achieve high revenue potential with fast service turn-up times and reduced operating costs.



- **Meet the needs of any customer:** Our flexible packages and feature options let you accommodate multiple types of business customers – from small businesses to multi-site enterprises.
- **Manage orders and customers on demand:** Our self-serve web portal makes it easy to map out end-user programming requirements, configure call management functions, order hardware, view invoice details and request support from our Session Initiative Protocol (SIP) experts.
- **Deliver added value to end users:** Enterprise-class features such as free on-network calls from any location and high-definition audio between IP phones help your customers save money and boost productivity.

Wholesale Hosted PBX packages

Choose from three flexible packages to meet the needs of your customers and their end users:

	Basic	Standard	Premium
	When feature-rich services are not required (e.g., lobby or warehouse).	For users whose day-to-day tasks rely heavily on communications.	For users on-the-go who need the full suite of features and applications – customizable on demand.
Three-way conference	✓	✓	✓
Auto call back			
Call park and retrieve			
Call return			
Call trace			
Call transfer			
Free on-net calls			
Calling plans			
Last number redial			
Music on hold			
Outgoing call barring			
Private numbering plan			
Call forward			
Call notify			
Call pick-up			
Hide number			
Do not disturb			
Hunt group			
Call screening			
Shared call appearance			
Speed dial			
Voice mail			
BroadWorks Anywhere	✓		✓
Call pull			
Video call			
Simultaneous and sequential ring			

Each package is available in two versions: Full (one call path per package) and Lite (a shared pool of digital lines). You can also add an Auto-Attendant application to any package to help end users make a professional first impression to callers without the need for a live receptionist.

About BCE Global

BCE Global provides industry-leading broadband, IP and voice wholesale products and services across Canada and at key points in the U.S. and Europe – helping you grow your businesses and meet the needs of your customers.

As part of Canada’s largest communications company, Bell Canada, we have access to more than 270,000 kilometers of fiber across the country. Our convenient “meet me” points in the U.S. and Europe provide seamless access to the largest network in Canada.

With an extensive team of professional services experts and 24/7 help desk availability, BCE Global provides high-quality support to interexchange carriers, local exchange carriers, wireless service providers, resellers, Internet service providers, over-the-top providers, system integrators, telcos and cablecos.

For more information, visit bceglobal.net

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